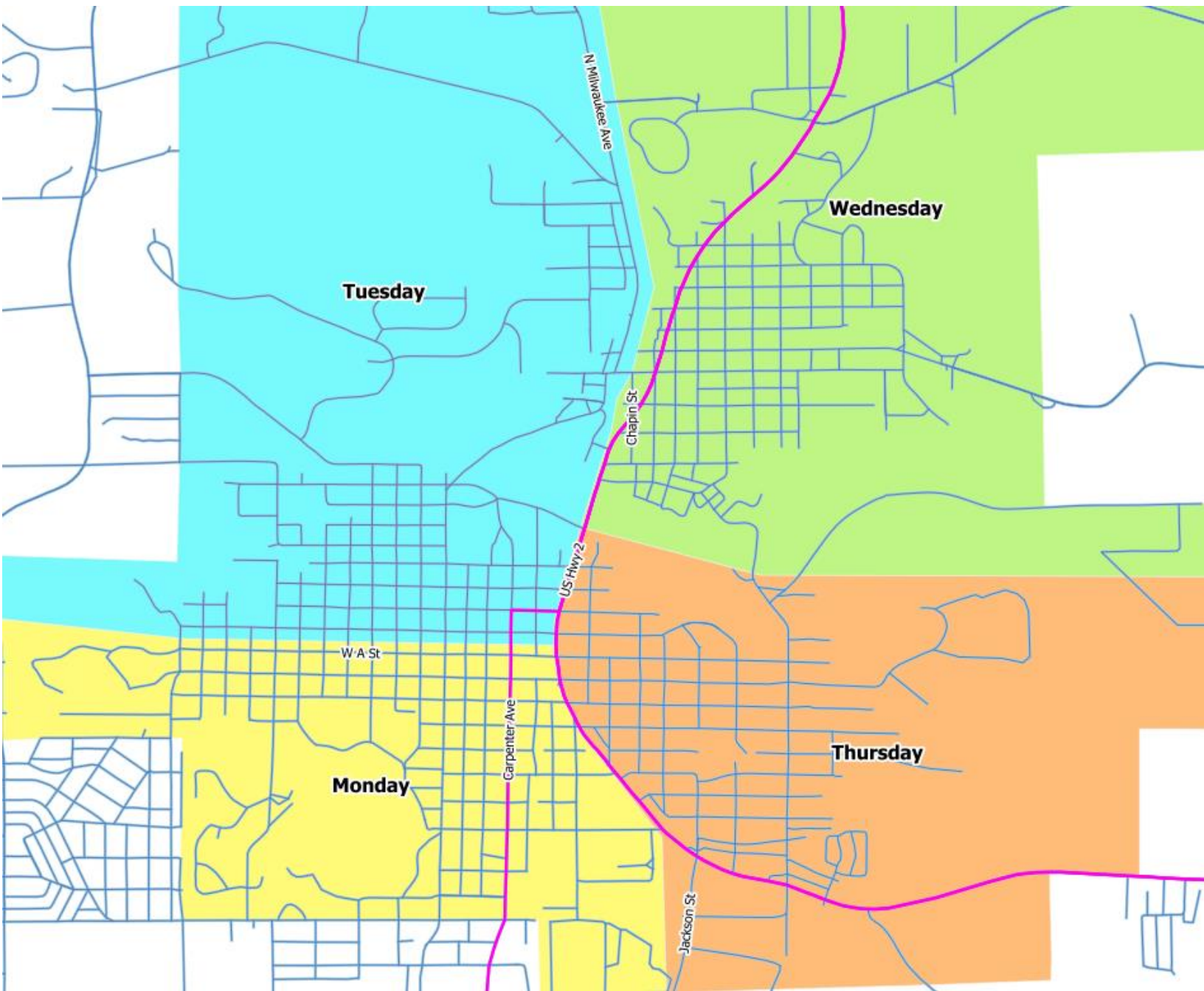


CITY OF IRON MOUNTAIN: TRASH COLLECTION UPGRADE FAQs

WHAT IS MY NEW SERVICE DAY & WHEN SHOULD I START USING MY NEW TRASH CART?

The trash cart should **NOT** be used until the week of August 14th, 2023, setting the cart curbside on your NEW service day shown below:



WHY DID THE CITY CHANGE TO AN AUTOMATED GARBAGE COLLECTION SYSTEM?

Automated collection is the direction the industry is headed and it is more efficient, safer and economical than manual collection. Durable carts with secure lids will reduce trash scattered on streets and boulevards. Alleys are not built to the same specifications as streets and large garbage trucks are partly responsible for the deterioration of alleys. Moving the collection streetside will help prevent further deterioration and improve collection efficiency. Also, the change to automated collection opens up the possibility of a future recycling program.

WHY THE NEED FOR STANDARDIZED COLLECTION CARTS?

The automated collection system requires standardized carts for pick up by the mechanical arm. Regular garbage cans cannot be picked up with the mechanical arm as they are not designed for this purpose. The lids on the standardized carts are designed to be left closed by residents and will open automatically as the cart is dumped.

HOW MUCH MORE IS THE AUTOMATED COLLECTION SYSTEM GOING TO COST ME?

For most residents, nothing, but some residents may incur an additional monthly charge for adding a second cart. The new agreement ties annual increases to the Consumer Price Index with a cap of 4% in any one year. It is anticipated that switching now will reduce future cost increases for providing the service when compared to manual collection.

WHERE SHOULD I PLACE MY CART ON COLLECTION DAY?

Most residents will place their cart where they put their current garbage and in compliance with the rules established by GFL. GFL will notify those customers that need to place their cart in an alternate location. Any questions regarding cart placement can be directed to GFL, 906-774-9006.

WHEN SHOULD I PUT MY CAN OUT AND WHERE SHOULD IT BE STORED?

Your cart must be out at the curb by 6:00am on your garbage collection day. Per Section 50-28- Container Placement:

All containers for garbage shall be placed at the streetside no earlier than 24 hours prior to their collection day. Likewise, all garbage cans must be removed from the streetside within 24 hours of being collected and returned to a location adjacent to the residential structure, outside of the front yard.

WHAT KIND OF GARBAGE CAN I PUT IN THE CART & CAN I THROW LOOSE TRASH IN THE CART?

All regular household garbage may be placed inside the cart. You can use any kind of garbage bags in a variety of sizes from small to large. Waste must be bagged and tied. This will prevent garbage from becoming airborne as well as help keep your cart cleaner. Anything that is placed inside the cart must be able to fall freely when dumped. Please ensure that you do not stuff the cart tight with garbage.

MAY I PURCHASE AN ADDITIONAL GARBAGE CART?

The default container size will be 95 gallon (equivalent to 3 of the 32 gallon garbage cans) but there is a 65 gallon option for those that would like a smaller container. Also, any customer may request one additional 95 gallon container at cost of \$1.50 per month. The additional container could be added at a later date if you find that one is not sufficient. A second 65 gallon cart is not an option. Cart requests can be made by calling City Hall at 906-774-8530

HOW WILL I KEEP TRACK OF WHICH COLLECTION CART IS MINE?

The collection carts will be inventoried and each one assigned to one address. The carts will be marked, so the City will be able to track the carts and determine where a cart belongs if one goes missing or if carts get mixed up. Each cart has a unique serial number on the side of the cart. It is recommended that you write that number down, so you can then easily identify your cart. The carts will belong to the City, and will be provided to each residence. It will be the resident's responsibility to keep the cart clean and in good condition.

WHEN I MOVE DO I TAKE MY CARTS WITH ME?

No. Please leave the City-issued cart, in clean condition, at your address. If you are moving to a different address in Iron Mountain, there should be a cart there when you arrive.